

eScreen Logging In

eScreen is our drug screen resulting portal if you are using our House Lab – If you use pre-printed Chains of Custody, or a TPA, please disregard this section.

Accessing eScreen:

- Go to <u>www.myescreen.com</u> and use the temporary user ID and password provided to you. Once logged on, you will see a Congratulations screen explaining the uses of the site. **Click Next.**
- Next is the "New User Set Up Screen" this user will select and enter a confidential username and password of their choice, as well as an email address. **Click Save.**
- Another screen will announce that the initial login has successfully created an active account. **Click Next.**
- The user is returned to the login screen, where they will enter the NEW username and password just created.

Setting up E-Mail Notifications for when Drug Results are ready:

- Log into <u>www.myescreen.com</u> using the username and password you created. **Click on Administration.**
- At the E-Mail Notification Service Screen, select the appropriate username from the drop-down field. **Click Save.**
- A screen will appear that notifies you to respond to an E-Mail confirmation before you can start receiving confirmations. To activate the E-Mail notifications, **Click the link provided in the E-Mail message.**
- The link will take you back to login to <u>www.myescreen.com</u>, log in, and you will receive a Congratulations screen.

eScreen Password Policy

- All eScreen accounts must be changed every **90 Days** in accordance with eScreen security policy
- eScreen will send notice to users several days prior to their password expiration. This process will happen every 90 days.

For more assistance, please call eScreen Client Services for help at (800) 881-0722 option 5

 1160 Chili Avenue Suite 200
 Rochester, NY 14624
 Phone: (585) 426-4990
 Fax: (585) 426-4997

 1971 Western Ave
 Albany, NY 12203
 Phone: (518) 452-2597
 Fax: (518) 452-2526

 178 Washington Ave
 Batavia, NY 14020
 Phone: (585) 343-0334
 Fax: (585) 343-0336