



Trouble-Shooting Tips for eScreen

If you are not able to access your account:

- If you have accessed the account previously, but do not remember your User ID or Password

Or

- If you have not used the account in 90 days or more
 - Contact WorkFit Medical
 - **Aileen Freeman 585-500-4561**

If you are not receiving E-mail Notifications:

- Log into your MyeScreen account
- click on "User Settings" (on the left hand side, second to the bottom)
- Click on the "Notifications" tab
 - Select MyeScreen.com
 - Select Drug Test Results
 - Agree and consent to receive electronic notifications
 - Click on "Resend Validation Email"
 - Click on "Save" at the top of the screen, on the right.